

Rob Givans

QUALIFICATIONS

8+ Windows Networking Support and Configuring (MCITP, A+, Network+, Security+)
7+ Years in Web Development (XHTML, CSS, MySQL, CMS, ECommerce)
7+ Years with Multimedia and Print Design (Adobe Creative Suite)

WORK HISTORY

12/2013 — Present

Applied Imaging
Network Connectivity Manager
Grand Rapids, MI

(Managing a Networking Service & Support Team, Presales support, Software support and advanced configuration, Managing Websites)

12/2010 — 12/2013

Applied Imaging
Network Connectivity Technician
Grand Rapids, MI

(Network Service & Repair, Application Configs. and Networking MFPs)

10/2008 — 09/2011

Freelance Web & Print Designer / Developer
Grand Rapids, MI

(Web Developer/Designer/IT Support/SEO Educator)

10/2003 — 02/2007

Assurance Home Finance
Grand Rapids, MI

(Network Administrator, Web Developer, CMS & Cisco Configurations, IT Manager — Team of 15)

EDUCATION

2002 - 2004 Grand Rapids Community College
Grand Rapids, MI

- Web Design & Development
- Network Administration (LAN/WAN/Cisco/WIFI Networking) (GRCC)
- Graphic Design using Adobe Creative Suite

SKILLS

- IT Support (MCITP, A+, Network+, Wifi, Zigby, Cisco Configurations, LAN & WAN)
- Managing a team of 10 IT specialists, supporting 16,000+ clients throughout Michigan & Ohio
- XHTML, CSS, PHP, jQuery, Java and MySQL Programming
- CMS Installation and development for Wordpress websites
- Computer Networking (OS X, Linux, Windows 7, 8, 10, Server 2012 & 2016)
- Currently working on Ethical Hacking courses for attack prevention
- Microsoft Office Suite (2010— 2016)
- Vast knowledge in Mac OS X, Linux and Windows Platforms
- D-SLR Photography & Editing
- Customer Support / Troubleshooting / Problem Solving
- Excellent written and verbal communication skills
- Massive interests in all things technical

Rob Givans
Grand Rapids, MI

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REFERENCES AVAILABLE UPON REQUEST